

LOSS PREVENTION TIPS

VISION

To be recognized as the premier lottery security division in the nation by providing a comprehensive range of services to meet the law enforcement, investigative and security needs of the Florida Lottery and the citizens of the state of Florida.



MISSION

To ensure the security and integrity of the operation of the Florida Lottery.

GUIDING PRINCIPLES

The men and women of the Florida Lottery, Division of Security, embrace and are committed to the following guiding principles and core values:

■ Integrity

Maintaining and promoting personal and institutional integrity.

■ Respect

Treating those we protect and serve with dignity and respect.

■ Fairness

Ensuring that everyone is treated fairly and professionally.

■ Knowledge

Constantly enhancing and sharing our base of knowledge.

■ Teamwork

Promoting opportunities to work closely with all our partners.

■ Security

Maintaining the appropriate level of security to ensure success.

■ Excellence

Constantly striving to improve every aspect of our performance.



Division of
Security
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Division of
Security



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Preventing Crime is Everyone's Business.

SECURITY

It is important to keep overall security of the entire retail area in mind.

- Bright lighting in and around your location will make it more difficult for a crime to be committed.
- Unobstructed windows give clear visibility to the street, sidewalk and parking areas.
- In-store camera surveillance not only inhibits criminal acts but also provides tremendous assistance in solving criminal activity if your business is a victim.
- Whether the surveillance camera uses tape or digital medium to record, the recordings should be held for at least 30 days before reusing.
- Recordings should be date and time stamped.
- Recordings should be stored in a secure location.

TICKETS

Florida Lottery tickets should be protected to prevent loss.

- Accept delivery of tickets and ticket stock, immediately place them in a safe location.
- Display your tickets out of customer reach.
- Contact the Division of Security immediately to report stolen/missing tickets.
- Never display a winning ticket without defacing it.
- Know what games you are selling.
- Keep an inventory of all books in your store and the status of each book.
- Inventory ticket numbers at each shift change.

INTERNAL THEFT

Internal theft causes significant loss in retail business.

- Hire reputable employees.
- Conduct pre-employment screening.
- Hire employees through a reputable staff leasing service.
- Check employment history with previous employers.
- Fingerprint employees through your local law enforcement agency.
- Request criminal history record checks through the Florida Department of Law Enforcement.

For more information regarding these and other services, please contact the Florida Lottery, Division of Security at (850) 487-7730



***Preventing Crime
is Cost Effective.***